



## SIMMONS (SOUTHEAST ASIA) PRIVATE LIMITED

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For Immediate Release

### **ROBINSONS' LIQUIDATION & SIMMONS AFFECTED CUSTOMERS**

**SINGAPORE, 04 November 2020** - Simmons thanks all our valued Robinsons customers for their patience. We apologise to our Robinsons customers for the time taken to reply.

Simmons and Robinsons have a long working relationship spanning 43 years, dating back to 1977. We have gained your trust and support over these years and we are successful because of your support.

The Robinsons' liquidation has impacted both suppliers like us and our valued end-customers like you. We understand and empathize with our customers' distress and anxiety over these last few days. In appreciation of your loyalty and support for our brand, and notwithstanding Robinsons inability to pay Simmons, Simmons will honour and fulfil all customers' orders who have paid in full to Robinsons. There will also be no additional payment required from customers. Simmons will contact every customer as soon as possible to arrange for delivery.

For Robinsons customers who have made deposits or partial payments, Simmons will absorb the deposit or partial payment made to Robinsons. Simmons will also contact every customer as soon as possible to advise you on your balance payments and fulfil your order as soon as possible.

We at Simmons take this opportunity to thank all our Robinsons customers, current and past years dating back to 1977, for your strong support of our brand and your loyalty. Without your loyal support, there is no Simmons.

Thank you for journeying with us at Robinsons stores.